Important Notice Regarding
Investor Connect®: 24/7 Access To Your Account

After your account(s) are transferred to RBC Correspondent Services, you will be given access to Investor Connect, a website that provides a quick, easy, and secure way to stay up to date with your account(s) and offers a host of features and financial tools. Investor Connect is available 24 hours a day, seven days a week.

PREPARING FOR A NEW ACCOUNT-ACCESS WEBSITE
You will continue to have access to Mesirow’s account-access website, e-view®, for a short time after your account(s) are transferred. This will allow you to collect any information you want to keep. We recommend that you download or print any historical account activity or documents you want to retain, especially if you have paperless elections for your current account. The transaction history for your Mesirow account(s) cannot be carried over to Investor Connect. However, you may request a copy of a particular document from the December 2009-to-present time frame by contacting your Financial Advisor after the transfer of your account.

REGISTERING FOR INVESTOR CONNECT
You may register for Investor Connect starting on Tuesday, March 6, 2012. Registration is quick and easy, and in most cases your access will be instantaneous.

1. Go to www.investor-connect.com and click “Register now.”
2. Follow the easy online instructions with these points in mind:
   - **When prompted to enter account number(s), enter your new RBC Correspondent Services account number(s).** You’ll find your new number(s) pre-printed at the top of the enclosed account forms.
   - **When prompted to create a Login ID (a user ID and password),** you may set up the same ID, if available, as you use for your Mesirow account(s), or you can create an all-new one. If you create a new one, please write it down and keep it in a safe place for future reference.
3. Continue through the registration pages and follow the instructions. After you submit your registration information, you will have immediate access to your RBC Correspondent Services account(s), except for any accounts that require third-party authorization. (See the next section for more information about this.)

PREFERENCES
- **Online documents.** After you register, you will be able to view account documents—such as statements, confirmations, tax documents, proxy and reorganization notices, and mutual fund prospectuses—that are produced going forward.

  *Note:* Investor Connect will only display documents that pertain to activity in your RBC Correspondent Services account(s). To file your 2012 taxes in Spring 2013, you should use the tax documents you receive by mail from both firms.

- **Paperless preferences.** Your account documents, such as statements and confirmations, will be delivered to you by mail and online. If you would like to go paperless by suppressing the mailing of some or all of these documents, you can elect to do that during the registration process, or you can later go to the Change My Settings/Suppress Mailings page on the website and choose which documents to suppress. After you elect to go paperless, you will receive convenient email alerts that let you know when your document(s) are available for viewing online.

- **Downloads to personal finance software (Quicken® or TurboTax®).** If you are currently performing downloads, you may need to download data from both your current and new accounts for a period of time in order to capture any residual transactions that clear through your current account(s). In this case, you will need to maintain two software files per account—one for downloads from your current account and one for downloads from Investor Connect.

- **Third-party access to your account.** If you have authorized another individual to have online access to your current account(s) and want to continue that arrangement with your new RBC Correspondent Services account(s), please contact your Financial Advisor or Client Support Services at RBC Correspondent Services. (See “Technical Assistance” further on in this notice for more information.) You will be sent an authorization agreement to complete and return. When we receive your signed form, the person you are authorizing will be granted access to the account(s) you specify.
Conversely, if you, yourself, register to view an RBC Correspondent Services account that is owned by someone else, we will send the account owner the authorization agreement to complete and return. When we receive the signed form, we will provide you access to the account.

- **Account labels.** Since you will be able to access both your current and new account(s) online for a period of time, you may wish to set up your account labels (custom account names that you create in Investor Connect) so they match the ones you use in your current Mesirow account(s). This will prevent confusion if you are switching between websites.

**TECHNICAL ASSISTANCE**

Going forward, do not hesitate to contact Client Support Services at RBC Correspondent Services if you have a technical issue with Investor Connect. You may reach this resource toll-free at 800-933-9946 at the following times:

- **Monday through Friday:**
  - 8:00 a.m. to 10:00 p.m. ET

- **Saturday:**
  - 10:00 a.m. to 6:00 p.m. ET

- **Tax Season (Feb. 12 – April 15):**
  - Sundays - 10:00 a.m. to 6:00 p.m. ET
Investor Connect
www.investor-connect.com

YOU'RE MAKING THE RIGHT CONNECTION
Are you interested in an online service that gives you access to your account information 24 hours a day, seven days a week?

With Investor Connect, you’ll find it simple to stay up to date with your accounts. Just as important, with all your account information available anytime, you can work more efficiently with your Financial Advisor to help achieve your financial goals.

Welcome to Investor Connect. You’ll be glad you logged on.

YOU’LL KNOW EXACTLY WHERE YOU STAND — EVERY DAY
Market information, as well as the value of your account should you choose to update it while visiting the site, is delayed approximately 20 minutes. Your current positions are updated as they change throughout the day.

HERE’S A LOOK AT SOME OF THE INFORMATION YOU CAN ACCESS
Account Information1 — Find out how your holdings are doing throughout the day and see how they stack up versus the appropriate index. In addition, online transaction details, realized gain/loss information, unrealized gain/loss information, interactive charting and calculators, and a customizable stock watch keep account information at your fingertips.

Online Documents — Access and print many of your financial documents, including monthly statements, trade confirmations, tax documents, and shareholder information — at your convenience.

Research — To help you stay abreast of your portfolio, you need comprehensive information — and that’s just what you’ll get on Investor Connect. You have access to company profiles, interactive charts, and detailed mutual fund information.

Planning and Reporting — Download information about your transactions, balances, and positions into your Microsoft® Money, Intuit® Quicken® and/or Intuit TurboTax® software to help you make well-informed budgeting decisions and simplify your tax return preparations.

Portfolio Tracker — The Portfolio Tracker allows you to virtually consolidate and simultaneously view all your stocks and mutual funds in one place, even if they are held at various institutions, as well as create hypothetical portfolios.

CONTROL WHAT INFORMATION YOU RECEIVE IN THE MAIL
If you want to cut down on the clutter in your home office or streamline the way you monitor the progress of your account(s), you can choose to stop receiving one or more of the following documents by mail and simply access the information online. The choice is yours. Once the information is available online, you’ll receive an e-mail linking you directly to the site. It’s that easy.

- Account statements
- Transaction confirmations
- Tax documents
- Proxies and reorganization notices
- Mutual fund prospectuses

WE’LL HELP GUARD YOUR PRIVACY
When you sign on to Investor Connect, you want to know that your business remains just that — your business.

That’s why we’ve developed a comprehensive strategy to help protect the safety and privacy of your online account information. We will not allow anyone to view your account without your permission, and we require the use of a private password — known only to you — to log on. Furthermore, we encrypt all data to help prevent unauthorized users from reading your account information.
So, sign on, review your accounts, and relax — your account information is for your eyes only.

**TAKE A TOUR**
If you’re interested in exploring some of the convenient features available on the site, try our “Virtual Visit.” You will be able to see and do almost all the things a registered user can do. Just visit www.investor-connect.com and click “Take a tour.”

**IF YOU NEED HELP...**
Once you start using the site, we hope you’ll find it self-explanatory. But if you do need assistance, you can call our Connect Help Desk at 1-888-870-4829 weekdays from 8:00 a.m. to 1:00 a.m. Eastern Time and weekends from 10:00 a.m. to 6:00 p.m. Eastern Time or send an e-mail through the website. You can also view frequently asked questions by clicking “Help” on the top of the screen.

**REGISTERING FOR INVESTOR CONNECT IS FAST AND EASY**
1. Be sure that your computer meets our system requirements. To successfully access this site, you will need:
   - Internet access
   - Browser – Microsoft Internet Explorer 6 or higher
   - Firefox
   - Safari
   - Browser encryption strength - 128-bit SSL
   - Cookies – enabled
   - JavaScript – enabled
   - Screen resolution – 1024 x 768 pixels or higher
2. Gather the account numbers of the accounts you’d like to view online.
3. Go to our website at www.investor-connect.com and click “Register now.”
4. Complete the online application and click “Submit.” You will be asked to create and enter a User ID and password. For many account types, you will have immediate online access. For others that require additional validation, you will receive an access confirmation or a status update in the mail in three to seven business days.

   The User ID and password you select will not be included in any communications after registration, so please write them down and keep them in a secure place. Please do not share your User ID or password with anyone.

**GET “CONNECTED” SOON**
We’re working to continually enhance the site with the best tools and services to make it even easier for you to track your accounts, make investment decisions — and make progress toward your financial goals. So make the connection soon.

Talk to your Financial Advisor for more information about this online service.

---

1 For complete account information, refer to your account statement(s), trade confirmation(s), and open order notice(s).

RBC Correspondent Services, a division of RBC Capital Markets, LLC, provides clearing and execution services for your broker-dealer. The referenced product and/or service is made available through that relationship.

© 2011 RBC Capital Markets, LLC. All rights reserved.